

Graduate in The Business Information Technology Field

Younes Qassimi

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Dutch & Moroccan Nationality
23 years, Driving License

Education & Diploma

- 2004 - 2005 **Master Degree of Consultancy in Information Systems & New Technology (Double Expertise in Management & Technology)**
ISC « Institut Supérieur du Commerce » - Paris, France
- 2000 - 2004 **Bachelor Degree of Business Information Technology (B ICT)**
HRO « Rotterdam University » - Rotterdam, The Netherlands
- 1999 - 2000 **Moroccan/French Baccalaureate (equivalent to A-level in 12 subjects)**
Moroccan/French High School - Agadir, Morocco

Work Experience

- 2005 (6 months) *Organization:* **Valorhist** - Start Up - Paris, France
Sector: Search Engine Optimization & Web design
Mission: Managing a small IT Team and implementing the Permission Marketing Concept
- 2004 (6 months) *Organization:* foundation **Kinderopvang de Bevelanden** - Goes, The Netherlands
Sector: Social Foundation (4000 clients)
Mission: Trainee BI and CRM, department Marketing
- Preparing the foundation to implement a Customer Relationship Management System
- 2003 (4 months) *Organization:* **Techno Design B.V.** - Zoetermeer, The Netherlands
Sector: Publishing Print/ web sites/ Media
Mission: Managing Stage Boundaries and Product Delivery of the hyphenation software Hyphenator XT/FM and the (re-)spelling tool Speller XT/FM developed for Adobe and Quark Xpress platforms

Management & Technology Knowledge

- Management/Concepts:** Business Intelligence, E-business, CRM, Workflow, Change Management
- Methodologies:** Project Management, Merise (MCD, MOT, MLD), DSDM, ITIL, Prince2, SIM³, GANTT, PERT, Search Engine Optimization & Online Advertising
- Tools:** BusinessObjects, MS CRM, MS Project, Merise, Adobe Workflow, Dreamweaver, Pack Office (Diploma ECDL), Macintosh, SQL & PHP

Languages

French, English, Dutch & Arabic Fluent written and spoken

Leisure & Personal Interests

- Football 2005-2006 - Runner Up Division 1: Dubai Expat League - Grafton Blacks
2000-2004 - 2nd division Dutch Competition (Amateur) - VVOR Rotterdam
- Travelling, meeting new cultures, multimedia technologies, music, cinema & Blogging: www.agadir-souss.com